



How do you define and measure success?

Our goal, like yours, is to effectively motivate your employees to perform at their best and for the organisation to meet its goals.

An effective Key Performance Indicator (KPI) system provides quantifiable performance targets and measures and recognises and rewards excellence. It consists of processes and activities designed to ensure that your organisation's goals are consistently, effectively and efficiently achieved.

KPIs help to focus attention on employee performance, behaviours and outcomes against critical success factors. KPIs provide your employees with a clear understanding of what is important, and what they individually need to achieve to be successful.

HR Business Solutions is able to assist you with the following:

- Develop Key Responsibility Areas (KRAs) for individuals and business units.
- Develop position-relevant Key Performance Indicators (KPIs)
- Coach employees to achieve their KPIs
- Develop a Performance Management System to monitor KPI's

Our consultants will work with your managers and employees to design and implement a KPI system to reflect your organisation's unique requirements.

For further information about KPI's please contact Tina Radford or Claire Harrison on 07 3254 1177 or email tina@hrbs.com.au

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